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Job title: Group Technical Operations Lead Location: Southampton

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We are Novacyt, a rapidly growing diagnostics group specialising in infectious diseases. We have a number of successful brands and serve a large global customer base, from hospitals to large corporates.

Primerdesign, part of the Novacyt Group, is a leading provider of RT PCR solutions. We have thousands of happy customers based across the globe and have a real ambition to drive our business forward and achieve even more. We have delivered exceptional products to combat formidable challenges. We developed the world's first swine flu detection kit, played an important part in uncovering the UK's horse meat scandal and are currently producing high-performing detection kits to support the fight against COVID-19.

We're now looking for a Group Technical Operations Lead to join our team on a full-time basis working 37.5 hours per week.

Job Summary

As Group Technical Operations Lead you will be working within a team responsible for supporting the Manufacturing Teams across Novacyt with technical knowledge and support. The role includes responsibility for writing and reviewing SOPs, technical documents and quality documents. A primary function of this role is to identify, implement and trace process improvements as well as addressing change controls and non-conformances within the Quality system.

The Group Technical Operations Lead will liaise with the R&D Team on the technical transfer of new products and technologies to the Manufacturing Team. They will be responsible for maintaining the Sage 200 manufacturing system and ensuring it is kept up-to-date and accurate. The role will also be responsible for the creation of new stock codes and the associated bill of materials for new products and custom designs.

Main duties and responsibilities

- Take a lead role in the writing and reviewing of manufacturing SOPs, manufacturing documents and work with QA to produce quality procedures
- Use technical knowledge to proactively identify and implement improvements to the efficiency, accuracy and clarity of manufacturing processes as well as identifying and amending weaknesses and risks in the manufacturing processes
- Use technical knowledge to identify and support replacement of obsolete raw materials or implementation of alternative raw materials to meet demand changes or reduction in COGs
- Work according to our ISO13485 quality system. Ensure that manufacturing and QC related NCRs and CHCs in the Entropy quality management system are addressed, investigated and closed within agreed timeframes
- Create and manage stock codes and bill of materials for catalogue and custom products in the Sage manufacturing system
- Liaise with the R&D Team to ensure the successful technical transfer of new products and technologies and lead implementation of documents, procedures and setup Sage requirements
- Provide training for new starters and provide manufacturing technical support to ensure all tasks are completed accurately and efficiently
- Lead day to day administration tasks including project management and maintenance, review and investigation of performance data and KPIs
- Understand and apply statistical process control methodologies

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- Participate in meetings with key stakeholders to provide technical knowledge and scheduling/organisation for new projects/product implementation
- Technical transfer of manufacturing processes to sub-contractors
- Contribute towards management of the Health and Safety system; carry out risk assessments and routine tasks as required
- Organise validation activities on new processes and equipment, responsibility for evidence collection and completion of documentation
- Apply root cause analysis and work with the technical specialists to reduce in field product failure and prepare results for the MRB
- Line management is required

Qualifications and experience required

- PhD in a related field
- Experience of working within a laboratory production environment
- Problem solving ability and adaptability
- Excellent interpersonal and communication skills
- Experience in process analysis and improvement strategies
- In depth knowledge of QMS, quality procedures and compliance to regulatory standards such as CE IVD and FDA.
- In depth knowledge of QC procedures and history of identifying appropriate criteria for performance measurement.
- Ability to provide leadership, coaching and support for less experienced members of the technical and manufacturing teams as well as fostering a highly motivated can-do attitude within the teams.

The Benefits

- Competitive salary
- 25 days' annual leave
- Ability to buy and sell annual leave
- Cycle to work scheme
- Refer a friend scheme
- Life assurance
- Private medical insurance
- Group pension scheme

It's an exciting time to join our team as we are making huge leaps in the fight against COVID-19 and have recently been awarded a Breakthrough of the Year award at the European Mediscience Awards 2020. We are the best in the world at what we do. If you are looking to learn, grow and succeed as part of a passionate team who are eager to make a difference, we want to hear from you.

ĺ	Hours of Work	37.5 hours per week
For further information or to apply for this vacancy please e-mail recruitment@novacyt.com		apply for this vacancy please e-mail recruitment@novacyt.com